

Process Deployment Packages

Lombardi offers its packaged Process Deployment Solutions to help companies succeed with the deployment of their process applications. We have four deployment solution packages, each designed to precisely augment the skills and experience of your team, and meet the needs of your project:

Solo Package

Lombardi offers a fixed-price Solo deployment package where your team owns the development and deployment project, and taps into a Lombardi On-Demand Assistance (LODA) subscription for technical advice and Q&A over a period of 3 months. The objective of this assistance is to remove deployment roadblocks as quickly as possible, to share best practices with your team, and to provide mentorship and coaching, as needed – and without the cost normally associated with on-site assistance.

The Solo Package includes:

- Product training for team members
- On-demand assistance (LODA) for guidance and know-how

Jump Start Package

Lombardi offers a fixed-price Jump Start deployment package where Lombardi provides on-site assistance to your deployment team for 4 weeks in the initial stage of your project. Lombardi will assist with infrastructure setup, mentorship, and onsite coaching. Following the initial on-site period, a Lombardi On-Demand Assistance (LODA) subscription will provide remote access to Lombardi consultants for an additional 6 months, as needed. The objective of this assistance is to leverage Lombardi to get your team up to speed and on the right track as quickly as possible to deliver your process deployment projects successfully.

The Jump Start Package includes:

- On-site mentoring by a BPM Consultant
- Product training for team members
- Follow up on-demand assistance (LODA) for guidance and know-how

Turnkey Project Package

Lombardi offers a Turnkey Project deployment package where Lombardi agrees to deliver your business process deployment as quickly as possible, when you need to minimize your time, resources, and risk.

The fixed-scope, fixed-price Turnkey Project package is focused on delivery of the first version of your process project. Lombardi resources are typically engaged over the course of delivery for 10-12 weeks. Following project delivery, the Turnkey Project package includes access to our Lombardi On-Demand Assistance (LODA) support for a period of 6 months.

The Turnkey Project Package includes:

- Infrastructure Setup. Setting up servers, integrating to LDAP and SMTP
- Application Development. Gathering requirements and implementing process activities, data, user interfaces, rules, user roles, routing, escalations, portal search filters, and PDF forms
- Integrations. Connections to web services and databases, message / event handlers
- Reporting and Monitoring. Setup scoreboards, custom reports, KPIs / SLAs
- Rollout. Playback to stakeholders, unit testing, promotions to test and production, deployment scripts, and “run book”
- On-demand assistance (LODA). Post-delivery support for guidance and know-how

Joint Development Package

Lombardi offers a Joint Development package where Lombardi can augment your project team’s resources with additional development roles, capacity, or expertise. The time-frame, resources, and deliverables for this package are customized to consider the specific needs of your project and your team.