

Overview

This course provides business leaders with practical insight on the role of process leaders and owners. Create better business outcomes for customers and shareholders through increased alignment of strategy and process. Understand which business initiatives represent the best opportunities to improve business performance through process. And learn how to embed process-driven thinking into your organization's business practices and culture.

Through a series of interactive lectures, workshops, and exercises, you will learn how to lead and to manage a successful process-driven organization.

This course fosters association with peers who are in similar positions across companies and industries. Learn key techniques and ways to apply them with people facing similar challenges.

Who Should Attend

- Leaders responsible for critical business processes within their organization
Typical titles include *VP* or *Director* of major lines of business (i.e. *Manufacturing, Product Development, HR, Director of Operations, and Process Owner*).
- Leaders accountable for a BPM program
Typical titles include *VP* or *Director of Technology, Director of BPM, Director of Transformation, and BPM Program Leader*
- Direct reports and Leadership teams (of above leaders), when delivered privately for your organization

Duration

This course spans 2 workdays, but it is designed to require only 1 overnight stay.

- Day 1 begins at 12:00pm.
- Day 2 ends at 12:30pm.

This makes it possible to fly into the facilities on the morning of Day 1 and out at the conclusion of Day 2.

Requirements

Participants should come prepared with

- A list of business performance issues you are faced with today,
- A high-level perspective of your organization and your major business processes, and
- A high-level perspective on your organization's current use of BPM.

Syllabus

Day 1: A Look at Process Orientation

12pm – 7pm

- Introductions
- Course Overview
- The Role of Process in Increasing Business Performance
- The Role of the Process Leader
- Opportunity Identification and Measurement

7:30pm – 10pm

- Dinner / Networking
- Executive Keynote

Day 2: Effecting Organizational Change

7:30am – 12:30pm

- Process Leader Skills
- Becoming a Process-Driven Organization
- Change Management
- Establishing a Process Culture
- Summary
- Your Next Steps

Faculty

Lombardi has joined forces with industry thought leaders to bring experience-based content to its University offerings. Course instruction will be led by Andrew Spanyi of Spanyi International.

Contact Us

Americas

training@lombardi.com
+1-512-382-8200

Europe

europe-training@lombardi.com
+44 1628 509018

Web

www.lombardi.com/university